Radio New Zealand: **Business Mentors NZ chief on Microsoft outage impact**

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The worldwide Microsoft outage on Friday disrupted access to Outlook and delayed email delivery for many New Zealand businesses. For small businesses that rely on email to take orders, confirm bookings, send quotes and invoice customers, the disruption means missed enquiries, rescheduled meetings and a backlog of work. Business Mentors New Zealand has 1,500 business mentors for small and medium-sized businesses, its Chief Executive Sarah Trotman spoke to Ingrid Hipkiss.